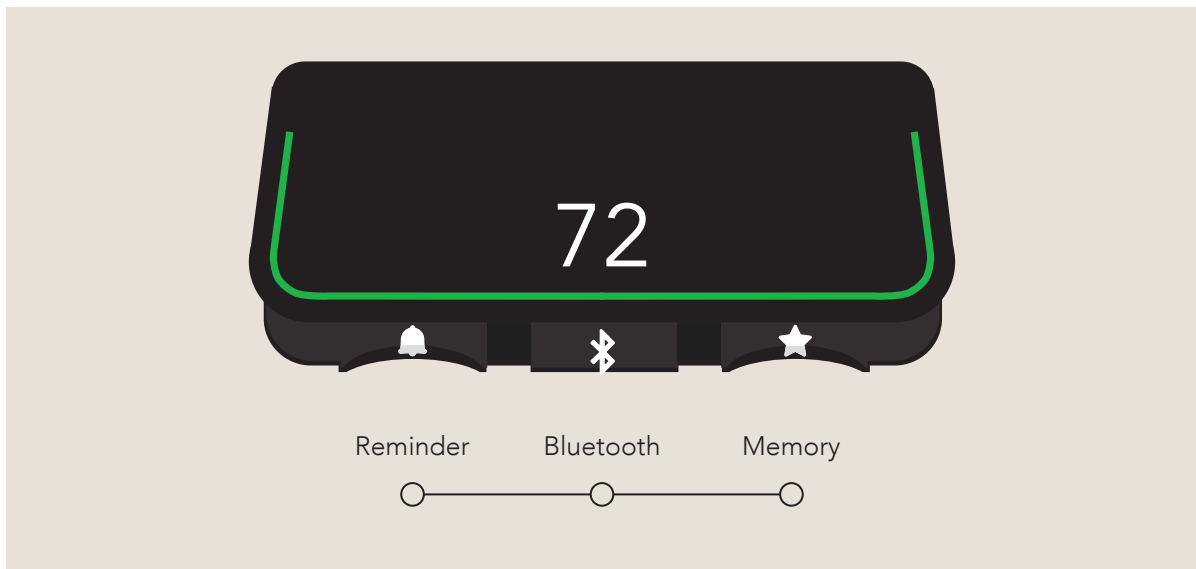


# Alto Workstations.

## User Guide



Pressing and holding the controller up or down will adjust the desk height in the respective direction, release the controller to stop the desk at the desired height.

The DPG controller will lock after five seconds of non-use to prevent any accidental movement. To unlock it, double tap the controller downwards, and then adjust the height.

### Handset Buttons

The Reminder button is on the left hand side of the controller, pressing it will illuminate a series of white LED blocks, each representing a sit-stand interval. Press the Reminder button to toggle through the white blocks to set the desired interval. The LED indicator will turn red to remind you to stand. The default intervals are:

1. Reminder after 55 minutes of sitting
2. Reminder after 50 minutes of sitting
3. Reminder after 45 minutes of sitting

The Bluetooth button is required when pairing your desk to your phone or tablet with the Linak

Desk Control™ app. The app will prompt you through the pairing process.

Four memory positions can be set to your preference. With the desk at the desired height, press the Memory button. The controller will display four numbered stars which can be toggled through by pressing the Memory button. Press and hold for two seconds at the desired number to save that height. The indicator light will blink white twice while it saves.

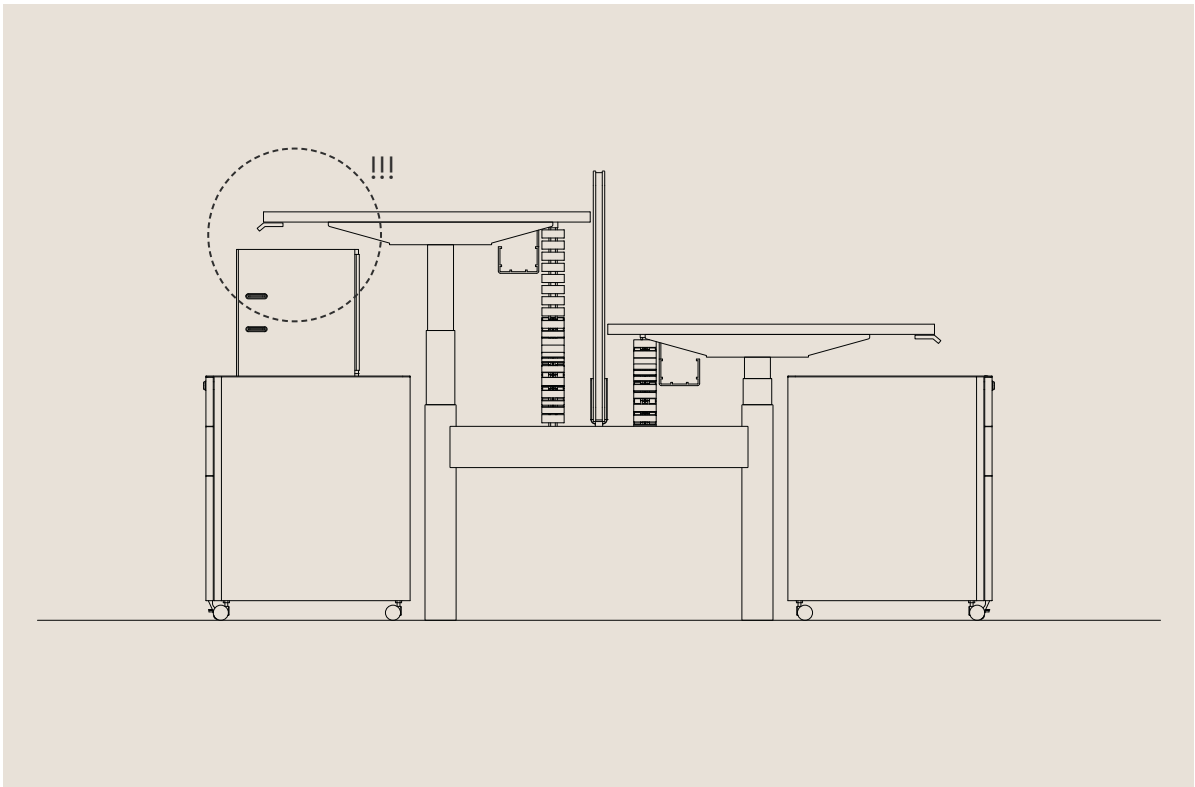
### Resetting the Handset

To restore the DPG handset to its factory default settings, press and hold both the 'Memory' and 'Reminder' buttons for eight seconds. The LED strip will flash red three times. After three seconds a countdown will be displayed counting down in seconds to the factory reset, before showing the word 'RESET'.

Please note that a factory reset will remove all pre-set heights and reminder settings, but will not remove any bluetooth connections.

# Alto Workstations.

## Troubleshooting



### Desk Collisions

When first using a desk ensure that the full range of motion of the desk can be achieved without fouling any objects kept either above or below the desktop.

Items that may impact the desk include anything directly above or below the desktop, particularly metal storage units and personal items kept below desk, and overhead shelves or screen accessories found above desk.

Power and data cords running from the below desk cable basket should also be checked regularly as they can be knocked and become a source of interference.

In the event of an obstruction, Alto workstations are fitted with anti-collision sensors and the desk will automatically travel either up or down away from any interference. Such a collision may result in an error message displaying on the handset which may require user action.

### Display Malfunctioning

In the event that the display does not show the true height of the desk it will need to be reset.

1. It can be reset by first unlocking the handset then pressing and holding both the 'Reminder' and 'Bluetooth' buttons for five seconds.
2. After five seconds the display will begin blinking.
3. Measure the distance from floor to the top surface of the desktop. Tilt the handset up or down until the value on the display matches your measurement.
4. Once set, wait approximately ten seconds for the display to stop blinking.
5. The display height will then have been reset and the desk ready for use.

# Alto Workstations.

## Error Codes

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Error Code	Description
8	Unexpected Reset - Unexpected reset caused by software error or external reset
9	LIN Error - An error has occurred on LIN bus
10	Power Fail - A power failure occurred or the power regulator was adjusted below 10%
11	Channel Count Changed - Number of channels connected to the system has changed since last initialisation
12	Position Difference - Difference between minimum and maximum position of a reference has been exceeded
13	Short Circuit - A short circuit has been detected while running
14	Checksum - Position checksum check failed, all channels have position lost
15	Power Limit - System has reached its power limit
16	Key Error - Illegal key combination or change of keys
17	No Safety - Safety function has not allowed movement but input active

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**Note:** If these errors continue following a reset, please contact AWM.